

www.eggskelter.co.uk

## **Statement of intent**

Our web site is designed to give you the information that you want to know about the Egg Skelter, and the makers of the Egg Skelter will act in accordance with current data protection legislation and aim to meet current guidance on Internet best practice. In some places on our web site you are asked to submit personal information about yourself (eg name and address, etc). By sending us your details, you enable the makers of the Egg Skelter to reply to messages from you and fulfil orders for the Egg Skelter. Whenever you provide such personal information, we will treat that information in accordance with this privacy policy.

## **Information held on visitors**

No information provided by you through our web site will be passed to any third parties.

## **Access logs**

Our host web server collects and saves only the conventional information customarily logged by web server software. This activity does not specifically identify any individual user; our web site logs do not identify you personally, and we make no attempt to identify the individuals who browse the site.

## **Cookies**

The Egg Skelter web site does use cookies. You have nothing to worry about as this small text file (only a few kb in size at most) doesn't harm or slow down your computer / device. By law it cannot personally identify you personally and will never contain any personal details such as your email address or contact details. We only use cookies to help us make your experience of our website enhanced.

## **Submitting personal information**

When you supply any personal information to us, so that we can fulfil your order for Egg Skelters (or reply to your enquiries), we do have legal obligations towards you in the way we deal with that data. This information will not be made available to anyone else under any circumstances, unless we are obliged by law to disclose it. In general, any information you provide to the makers of the Egg Skelter will be used only to reply to you.

We will hold your personal information on our systems for as long as is necessary to reply to your enquiry or order and remove it as soon as that the purpose has been met. No such information will be used by the makers of the Egg Skelter for cold-calling or spam mails or any other unsolicited communication. We will ensure that all personal information supplied is held securely, in accordance with the UK Data Protection Act 1998 and Privacy and Electronic Communications (EC Directive) Regulations 2003.

## **Access to your personal information**

You have the right to request a copy of any personal information that the makers of the Egg Skelter hold about you, although in practice it is most unlikely that there will be any. Please address such requests to [dataprivacy@eggskelter.co.uk](mailto:dataprivacy@eggskelter.co.uk), with "Request for personal information" in the subject line, and they will be dealt with promptly. (There is a small administrative charge of £10 for fulfilling your request.